



**For the safety of everyone, visitors and staff, here is some important information**

#### **Syon Park Gardens opening days**

See homepage for details

Please note Syon House is still currently closed.

#### **Times**

10.30am – 4.00pm, last entry at 3.00pm

#### **Tickets – pre-booked or contactless payments on the door**

Everyone must have a ticket. This includes those with offers with 3<sup>rd</sup> parties or free tickets. HHA, RHS and Season Tickets don't need to book, just show your passes on entry.

'Children Go Free' on bank holidays and school holidays. Up to 2 free children per full paying adult, not available combined with another promotion or offer.

Either a printed copy of your ticket or have it available to scan on your phone or tablet.

Once inside you can stay all day. Gardens start to close at 3.30pm and are locked by 4.00pm.

#### **Book a time slot**

#### **Special Offers**

[Click here](#) for information regarding membership discounts and special offers

#### **Travel**

You must only come to Syon Park if you can travel safely.

If you or one of your party is sick then you must postpone your visit.

There are 3 entrances into the park - Brent Lea pedestrian entrance, Duchess Gate on London Road in Brentford and Park Road in Isleworth for vehicles.

The car park is open for those with tickets to the gardens.

#### **Route**

We will be operating a one-way route in certain places.

#### **Safety and signage**

Please adhere to the signs, particularly at narrow paths and at no entry points.

There will be hand sanitisers available at the entrance and exit, with washing facilities at the toilets.

#### **Food and drink**

Birdie's Kitchen is open daily for takeaways from 8.30am to 5.30pm. [Sample menu](#)

You are welcome to picnic in the gardens beyond the Great Conservatory but please take your rubbish home.

#### **Shopping**

The garden centre closed before Christmas and although plans are to have another one just not quite yet, so watch this space.

The Visitor Centre Shop will be closed in November and will reopen at weekends subject to any changes in Government guidelines.

#### **Dogs**

Only assistance dogs are permitted in the gardens.

#### **Miscellaneous**

The Syon Park gardens are for the quiet enjoyment of all visitors. Ball Games, Barbecues, Cycling, Roller Blades, Scooters, Fishing and the use of radios (except with headphones) are not permitted in the gardens.

#### **Memberships and discounts.**

Those using discounts and offers for Syon Park need to apply a code at the basket stage. Those with memberships don't need to book. You must show a valid pass or voucher on entry.

#### **Contact**

Please email [info@syonpark.co.uk](mailto:info@syonpark.co.uk) or call 020 8560 0882 or [customers@kxtickets.com](mailto:customers@kxtickets.com)