

Access Information

Syon Park is the London home of the Duke of Northumberland, comprising a range of historical buildings and grounds, including Syon House, The Great Conservatory and 'Capability' Brown landscapes. Unfortunately, due to the historic nature of the House and its grounds, disabled access is limited in some areas.

The grounds of the House include a variety of surfaces, including cobblestones, flagstones, grass, gravel and wood. These can be uneven and steep in places, with steps in certain areas.

Wheelchair access

There is limited access for wheelchairs, pushchairs, sight and hearing dogs.

Motorised scooters are not permitted in the House

Wheelchair hire

We have a limited number of free wheelchairs available on a first come first served basis.

Accessible parking

There are designated disabled parking spaces in the car park

Accessible toilets

There is an accessible toilet in the block in front of Syon House

Additional accessible toilets are located next to the Garden Kitchen Restaurant in the Garden Centre

Carers

For visitors who require the assistance of a carer, the accompanying carer can enter the House and gardens free of charge.

Please contact us prior to visiting if you require additional information regarding access and facilities

Getting Around

Syon House has stepped access (8 stone steps in total) to the Great Hall, a few stairs on the principal floor and a large staircase up to the bedroom floor.

Syon House does not have a lift however it does have a stair climber.

We unfortunately do not have any ramps for access for motorised scooters or wheelchairs into Syon House.

The Visitor Centre and Great Conservatory are accessible for wheelchairs and scooters.

We regret that The Undercroft, the Courtyard and bedroom floor have no disabled access.

About our staff

Trained staff can assist visitors with the stair climber if required.

First Aid

Many of our staff have first response first aid training. Should you require assistance please ask any member of staff.

Emergency procedure

In an emergency please contact a member of staff.

Smoking policy

We have a no smoking policy in all of our buildings. Smoking is permitted whilst walking in and enjoying the grounds.